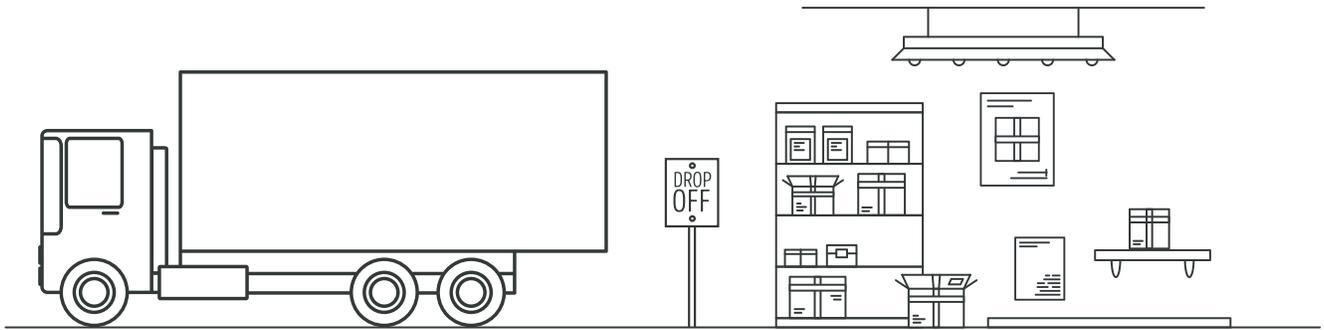




BY RYDER

DROP-OFF CHECKLIST



YOUR RENTAL IS COMING TO A CLOSE?

You will automatically receive instructions both the day before and the day of your rental vehicle's return. Follow them to ensure a smooth rental experience.

THE DAY BEFORE

- Map the route to the drop-off location
- Review all the special instructions on your reservation
- Contact the Owner with any questions about drop-off
- Clean up the rental vehicle

ON THE DAY

- Fuel the vehicle to its original levels
- Return the rental vehicle on-time

Complete the drop-off process in the COOP App & document:

- Vehicle condition
- Interior & exterior of vehicle
- Tires
- Odometer
- Fuel level
- Park the vehicle where the Owner instructed
- Return the keys as instructed



Important tip: if you need to extend your rental, request an extension.

Rentals that have not been completed through the app are subject to late fees.