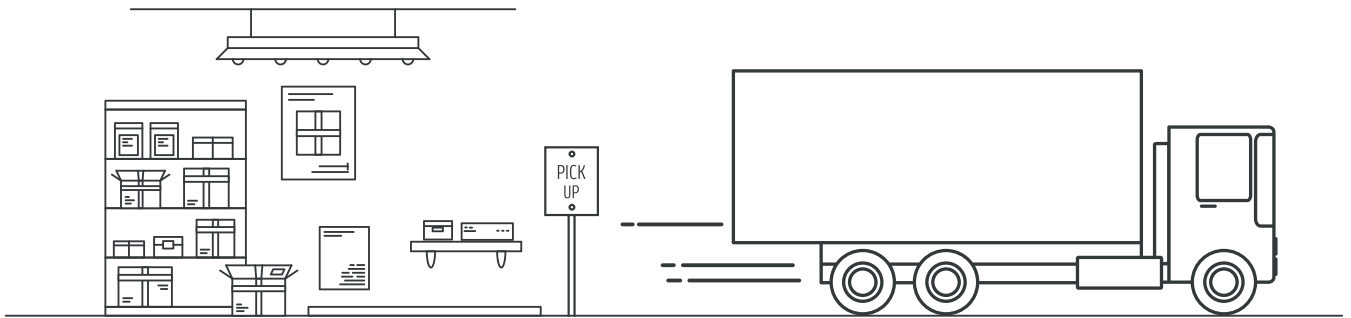




BY RYDER

PICK-UP CHECKLIST



YOUR RENTAL WAS APPROVED?

You will automatically receive instructions both the day before and the day of your rental. Follow them to ensure a smooth rental experience.

THE DAY BEFORE

- Assign a driver to your reservation
- Map the route to the vehicle pick-up location
- Review all the special instructions for your reservation
- Contact the Owner with any questions about pick-up
- Confirm that the Driver has the Owner's contact information
- Confirm your preferred payment method

ON THE DAY

- Confirm the phone number on your reservation is correct
- Be sure the Driver brings the following for long-term rentals

- If more than 8 days, an Electronic Logging Device (ELD)
- If more than 30 days, a sticker with the company DOT#

Complete the pick-up process in the COOP App & document:

- Vehicle condition
- Odometer
- Interior & exterior of vehicle
- Fuel level
- Tires
- Any pre-existing damage
- Confirm the current registration documents for the vehicle



Made easy with our mobile app now on The App Store and Google Play.